DR. CAITLIN EVANS

AGE 36

JOB TITLE
Associate Professor, Politics
London School of Economics

BIOGRAPHY
Dr. Caitlin Evans is an highly-regarded and respected researcher who explores the intersection between development policy, foreign aid, and natural resource policy. Her work has been cited by many international organisations, including the UN and the World Bank. She attends multiple conferences every year to present papers that she has collaborated on with colleagues from Europe, Asia, and Africa. She also supervises 2-4 PhD students.

> " It's quite awkward when you have very senior colleagues in institutions around the world and you're being asked to ask them to allow the university to submit the manuscript. "

DIGITAL LITERACY

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DEVICES

KEY STATISTICS

23 Number of articles published in the last 5 years where she was listed as a lead author

3 Average number of papers she publishes every year
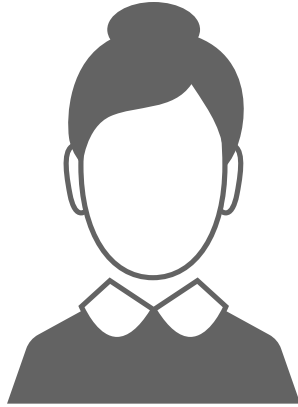
14 The largest number of co-authors she collaborated with on a published article

USER NEEDS

• An easy-to-use, single-page form to submit manuscripts and that reduces administrative workload

• An ability to indicate on the form that she has permission from her co-authors to submit the article for publication

• A system where her PhD students can submit articles on her behalf

FRUSTRATIONS / PAIN POINTS

• The current system sends an email to all collaborators, regardless of whether or not the author affiliated with the university has permission to submit the article for publication

• New government rules mandate that accepted manuscripts must be deposited into an institutional repository within 3 months from the date of acceptance

PATRICIA ANDERSON

AGE 43

JOB TITLE
Senior Lecturer, Data Science
King's College, London

BIOGRAPHY
Patricia Anderson specialises in analysing healthcare and patient data. She teaches 2 modules that are part of the MSc in Data Science degree and also provides support to students completing their thesis projects. She frequently collaborates with colleagues across the university when they are processing large volumes of data. Her name often appears as a co-author on papers where she has contributed to the analysis of experiment data.

> **Sometimes, colleagues will use datasets that I analysed. Before the article is submitted to the journal for publication, I want to review the data and research methodologies.**

DIGITAL LITERACY

DEVICES

KEY STATISTICS

9 The number of articles published last year where she was listed as an author - usually a middle author - or as a contributor

2 The number of articles published by PhD students where she was listed as an author but had serious concerns about the quality of the research methodologies and analysis

USER NEEDS

• A quick way to submit articles that are presented at conferences

• Fewer emails requesting her approval for an article written by a colleague to be published, especially if her colleague already has her consent

• An ability to keep track of research outputs where she hasn't been notified

FRUSTRATIONS / PAIN POINTS

• Often receives emails requesting approval, yet she is not responsible for submission of the article and often, when she has agreed to collaborate with her colleague, she consents to them handing the submission process

• Some research outputs submitted for publication lack the academic rigour she wants applied to her published work